



Client Service Evaluation...

The GTS Luxury Service is committed to offering LUXURY Service to its customers, and will always strive to make improvements to the process. In doing so we look to you for input relative to our luxury service performance. To build a loyal relationship, kindly fill out the Survey below, and please return to GTS Luxury, via Facsimile at 718.366.6957. We look forward to reviewing your comments that we may continually adapt to your business culture and needs. As always we wish to thank you for your support and patience.

Customer Account Name _____

Customer Account Number _____

Customer Contact Name _____

Customer Telephone Number _____

(Please, answer the following based on your experiences)

	Excellent	Good	Fair	Poor	Unacceptable
Vehicle Conditional, Interior					
Vehicle Conditional, Exterior					
Driver Appearance					
Driver Route Knowledge					
Driving Skill					
Driver Courtesy					
Dispatcher Center Courtesy					
Dispatcher Center Efficiency					
Dispatcher Center Accuracy					
Customer Service Courtesy					
Customer Service Efficiency					

Any of your Additional Comments and Suggestions are Welcome:
